



ABOUT ME

- Program and project management expertise.
- Online collaboration and implementation of best practices.
- Agile/Scrum: PSM1 1 | PSPO 1.
- Prince 2 Foundation & Practitioner certification. (Project Management, PMP equivalent).
- Waterfall | Scrum | Kanban.
- IT deployments and customer relationship management.
- Jira & Confluence administration.
- Leadership and coaching.
- Results-oriented, good communicator and collaborator.
- Able to establish good working relationships, analytical and organized.

PROFESSIONAL EXPERIENCE

Senior Project Manager

EQUISOFT inc., Québec | 2025

- Manage a Software as a Service (SAAS) implementation (Equisoft Centralize) for one of Canada's largest financial institutions offering both banking and insurance services.

Senior Project Manager MSSS (Ministry of Health and Social Services)

Akinox Solutions inc., Québec | 2023-2024

- Oversee the implementation of a pilot project in artificial intelligence for first-level health support in GAPs (First-line access desk).
- Manage schedule, change management, feedback, progress, providers and training.
- training.

Achievements:

- Scale-up of the GAP Digital and Professional projects, deployment of 21 GAPs, coordination of 21 teams, 2 service providers and 4 internal divisions.
- Delivery of the Digital GAP project in 4 months rather than 8 months as initially planned.
- Improved management structure for the customer success division.

Senior Project Manager

PTC (Smart Manufacturing and IIOT), Trois-Rivières | 2020-2023

- Significantly participate in managing a 4,000 FTE software development and implementation program.
- Ensure total management and post-production support of the program after revitalizing customer relations.
- Manage an R&D product with a team of 4 squads and 30 collaborators as a change agent and agile coach up to the long-term delivery plan.
- Administer and continuously improve the JIRA/Confluence platforms, train staff and implement best practices.
- Implement Jira and Confluence and Advanced Roadmap plug-ins, Eazy-BI, and Tempo suite at the division level. Day-to-day management of Jira.
- Organize the transition of project management from Excel/MS Project to JIRA/Roadmap and scale at the division level.

- Integrate proprietary solutions on the ThingWorx platform at 3 sites in Europe and Asia.

PROFESSIONAL EXPERIENCE (continued)

Scrum master

Desjardins, Montréal | 2019

- Create a new API development squad within the Savings & Investments division.
- Organize Scrum ceremonies, including daily stand-up meetings, sprint planning and team retrospectives.
- Liaise with business customer, I.T. teams and management.

Manager | Continuous Improvement Manager

Progi.com inc., Trois-Rivières | 2018-2019

- Manage IT projects and initiatives from conception to execution in Kanban and Scrum mode.
- Ensure overall project administration in JIRA and management of weekly status reports.
- Oversee scope, schedule adherence, issues and risks.

Achievements:

- Migration of teams from Kanban to Scrum.
- Application of the Agile/Scrum project management framework.
- Day-to-day management of the Jira/Confluence instance.

Community mobilization and networking advisor

United Nations Organization, Tananarive (Madagascar) | 2012-2017

- Support national authorities and non-profit organizations in the Indian Ocean to strengthen networks to achieve the Millennium Development Goals in the fight against HIV/AIDS.
- Provide tools and training for NGO trainers on health, diversity and ethics.
- Encourage the sharing of information through the media, laying the foundations for the creation of regional networks.

Achievements:

- Launch of the first network of LGBTQ associations in the Indian Ocean and the first network of people affected by HIV in the region.

Leader, Information Production Unit

United Nations Organization, Geneva, (Switzerland) | 2009-2012

- Reorganize an ailing team to increase performance and reduce costs through transfers, external and long-term contracts.
- Manage 30 to 50 simultaneous projects and coordinate the operational aspects of information production, editing and shipping.
- Manage, plan, hire, train and supervise 7 to 10 direct reports to improve unit performance.

Web Information Manager

United Nations Organization, Geneva, (Switzerland) | 2006-2009

- Manage a team of 5 in charge of translating and publishing content for the UNAIDS website.
- Manage related I.T. projects such as the search engine, the statistics engine

Project Manager | Senior Consultant | Customer Support

Cambridge Technology Partners/ Novell | Geneva, (Switzerland) | 1999-2006

- Provide support for major customers in Switzerland, France and the USA.
- Manage front-end teams on IT development projects.

EDUCATION

Master's degree (diploma in Automation and Industrial IT Engineering)

France POLYTECH Annecy-Chambéry Engineering School, France

Degree in technology (University diploma in mechanical engineering and production science)

France Savoie Mont-Blanc University, Annecy, France

MBA Strategic Project Management

Laval University, Québec (in progress)

Attestation of Collegial Studies in Project Management

Cégep de Sainte-Foy, Québec

COMMUNITY INVOLVEMENT

Treasurer

GRIS Mauricie Centre-du-Québec, Trois-Rivières

Vice President

Quebec HIV/AIDS Portal, Montreal

Member of the Board

Dojo de Manas, France