Christophe Noualhat | Team Coordinator | Partnerships, Online Communication, Publications

Antananarivo | Madagascar | m. + 33 6 87 72 02 00 | m. + 261 34 48 816 34 / 32 11 816 34
christophe@noualhat.com | Swiss & French Citizenship

French & English Bilingual | **Spanish, German & Chinese** Basic

Communication Skills Strong communicator and trainer including: knowledge sharing | advising | creating strategic initiatives to internal stakeholders. | Executive member of the UNAIDS Staff Committee.

Community Mobilisation and Partnership successful presenter and motivator | information and talent gatherer | network builder | Human rights and gender expertise

Team Lead Attentive listener and analyst of differences in personalities and team dynamics | Efficient team coordinator, empowering others and helping them to grow in their career.

Project Management Design and implement successful Web | Information | Communication | Publications and multimedia projects for the private and public sector.

Knowledge Management Proven success in creating internal knowledge directories and online knowledge sharing applications.

Analytical Skills Financial and non-financial resource management | definition and introduction of new technologies into the organization.

Online media and ICT Define ICT strategies | governance models | information workflows | understanding and implementation of social media tools.

Monitoring & Evaluation Use of monitoring tools | support to global AIDS reporting | analyse trends and advise on actions to implement

Professional Experience

2012 – Now | Community Mobilization and Networking Adviser | UNAIDS (Joint United Nations Programme on HIV/AIDS) *| Antananarivo | Madagascar*
Provide support to national authorities and non-profits within the Indian Ocean (Madagascar, Seychelles, Mauritius, and Comoros) to build stronger ties and networks in order to achieve MDGs related to HIV/AIDS
> Assist, support and coordinate the regional civil society networking and response against HIV/aids in the Indian Ocean. Initiator and coordinator for RAVANE Ocean Indien, the regional network of people against AIDS.
> Represent UNAIDS at major conferences, provide workshops and facilitation, and provide innovative tools to NGOs and National counterparts.
> Map NGOs interventions in Madagascar and Indian Ocean; Provide a sub-regional white pages of NGOs
> Promote sharing of information through offline and online Medias, provide and support networking activities.
> Provide support to NGOs in terms of capacity building, presence at major conferences, communications tools…

2009 – 2012 | Team Leader, Information Production & Multilingual Web Publishing Unit | UNAIDS | Geneva | Switzerland
Lead the Production Unit, manage work plans, budgets, resources and project timelines. Manage all aspects of publication and web publishing processes in traditional and new media. Ensure cost efficiency and quality control of publications using new technologies.
> Managed a team of 7, a budget of 250K$/yr. and 30-50 concurrent projects.
> As a new manager in a new functional role, inherited an orphaned and frustrated team – refocused and increased unit's efficiency and results by centralising and remodelled workflows which improved tracking and rapidly addressing individual concerns.
> Tasked with realigning the web publishing, dramatically reduced costs and headcount by 50% using effective planning to deliver a streamlined team and an efficient outsourcing schema over a 12 months period.
> Calmly and rationally monitored performance of all staff.
> During a difficult change management process restructured the team and consolidating positions leading to a more streamlined team and both internal and external resources better managed.
> Under difficult budgetary climate cut costs of publications by 50% by eliminating low added value tasks and outsourcing technical production work in the fields of editing, translation, graphic design and printing.

Professional Experience

2006 - 2010 | Elected to the Staff Association - provided Coaching, Training and presentations to staff, online media tools support, represented the association on various forums and official committees.

2006 - 2009 | Web Information Manager | UNAIDS | Geneva | Switzerland
Develop standards for information management, create guidelines for content classification, coordinate updates and configuration of the UNAIDS website and search, manage statistics application and produce monthly reports, maintain links with partners and stakeholders
> Introduced a number of initiatives on the website making it more dynamic and attractive, leading to more visits.
> Liaising closely with IT launched "quick win" projects on a regular basis.
> Tasked with the restructuring of the website, jointly lead a team of 5 over a 4 month period and under a tight deadline, led the implementation a new information structure including inputs from all key stakeholders and ensuring a smooth transition. This resulted in wide public recognition from cosponsors and NGOs at the launch of the new website.

2006 | Consultant for UN Chief Executive Board (CEB) | United Nations Office in Geneva (UNOG) | Geneva
> Gave advice, revised text, data and recommendations to the Chiefs Executive Board related to the data gathered from UN staff receiving Education grants. Reverse-engineered and optimized existing database structure and architecture in order to better analyse the gathered data.

1999-2006 | Senior consultant, User Experience & Client Support | Cambridge Technology Partners | Geneva | Switzerland
> Provided near-shore development & Support for applications and intranets
> Managed the support workflow, bug tracking, design & development of new features.
> Offered internal capacity building sessions on web & web based technologies
> Developed and designed client-server technologies based online applications.
> Managed integration with scripting languages, designed architecture, offered support to designers, Information architects and usability specialists.

1998-1999 | IT Consultant | Logica S.A. | Aix-en-Provence | France
> Part of a team tasked with enabling traditional content to web technologies for a financial information directory

1997 | Waterford Institute of Technology & Waterford CAD Centre | Ireland
> Developed projects with MS Access and MS Visual Basic

Training & Education

2014 | Human Rights Law training (Duke University)
2010 | Management Development Programme
2007 | PRINCE2 certification |
        UNESCO English proficiency
2006 | Macromedia/Adobe Certification
1997 | Master's degree, Computer Sc. | ESIA | France
1994 | D.U.T. Production science | Annecy | France
1992 | Baccalauréat, Science & Technology | France
1991 | High school diploma | St. Charles | MI | U.S.A.

ICT Knowledge

Content Management Drupal | Joomla | Wordpress | Wiki | Microsoft CMS | Terminal4
Search optimization | Mondosearch | Google
Web Statistics Google analytics | AW-Stats
Web Design, Scripting & programming Adobe studio | HTML | PHP | JavaScript | ASP | SQL | MySQL
Publishing Software InDesign | X-Press | Page-Maker | Adobe suite | Typefi
Graphics & Design : Adobe tools (Photoshop, illustrator...), Gimp

Miscellaneous

Date of birth | 1973
Hobbies & Interests | Aikido (1st Dan & teacher) | Photography | Archery | Volunteering | Lemurs | Sushi and Haagen-Dasz (but not together)